

# ALL HAZARD EMERGENCY PLAYBOOK EMERGENCY PLANNING COORDINATOR



Tk'emlúps te Secwépemc

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## HOW TO USE THIS GUIDE

This all-hazard emergency playbook was created to help emergency decision makers navigate the challenges commonly experienced during the early stages of an emergency event.

This document is not intended to replace the complete Tk'emlúps Emergency Plan or operate as a stand-alone resource. Depending on the nature of the emergency, it may be relevant to access the Emergency Planning Coordinator (EPC) Evacuation Playbook for guidance specific to evacuation considerations.

This guide consists of information relevant to the EPC during the initial stages of a community emergency. It includes the following information:



Roles and Responsibilities



EOC Activation Flow Chart



Band Council Resolution Checklist



EOC Checklists



Emergency Planning Coordinator All Hazard  
Emergency Checklists



Templates



Hazard Specific Response Checklists

# 1.0 ROLES AND RESPONSIBILITIES

## COMMUNITY LEADERSHIP

POSITION	ROLES & RESPONSIBILITIES
<b>Policy Group</b>	<ul style="list-style-type: none"> <li>Comprised of Chief &amp; Council, Chief Administrative Officer, and Chief Financial Officer. May also include any Elders and/or Knowledge Keepers as appropriate</li> <li>Consulted when activating the EOC and when determining the EOC level of activation</li> <li>Reports to the community</li> </ul>
<b>Chief and Council</b>	<ul style="list-style-type: none"> <li>Not usually involved in EOC operations directly unless there are staffing shortages</li> <li>Ultimately responsible for support activities to an emergency event in their communities</li> <li>Provide strategic guidance throughout the response and recovery process</li> <li>Support the emergency activities</li> <li>Provide interpretation of existing policies, or developing new policies to address emerging situations</li> <li>Provide continuity of governance throughout the response and recovery efforts</li> <li>Chief or designate typically acts as the Community Spokesperson (with assistance from the Information Officer)</li> <li>Chief will typically speak on behalf of the community interests in all media interviews (with assistance from the Information Officer)</li> <li>Has authority to activate the Emergency Plan and EOC</li> <li>May issue a Band Council Resolution and any subsequent evacuation alerts, orders, and rescinds as appropriate (with assistance from the Corporate Executive and/or EOC Director)</li> <li>Play a political role in terms of community leadership and protection. It is important they are seen by community members and the network of supporting agencies as a confident and cohesive unit</li> <li>Report to the community</li> </ul>
<b>Corporate Executive (CAO or CFO)</b>	<ul style="list-style-type: none"> <li>Liaison to Chief and Council, the EOC Policy Group, external Stakeholders and the EOC</li> <li>Typically acts as EOC Director</li> <li>Reports to Chief and Council during EOC activations</li> </ul>
<b>Emergency Planning Coordinator</b>	<ul style="list-style-type: none"> <li>Typically acts as the Liaison Officer between Chief and Council, Corporate Executives, the Emergency Management Committee, and the external agencies</li> <li>Reports to Corporate Executive</li> </ul>
<b>Community Spokesperson</b>	<ul style="list-style-type: none"> <li>May become the “face” of the emergency throughout the response and recovery process</li> <li>Remain calm and confident so as to reassure the impacted public</li> <li>Must be available to conduct media interviews which can take place at any time of the day</li> <li>EOC Information Officer and EOC Director can provide support and factual information</li> </ul>

## KEY EOC POSITIONS

FUNCTION	BASIC ROLES FOR EACH SECTION IN THE EOC
<p><b>The EOC</b></p>	<ul style="list-style-type: none"> <li>• A cohesive team comprised of all the EOC positions to ensure an effective and coordinated response</li> <li>• Responsible for operational implementation of the Emergency Plan</li> <li>• Coordinates and directs overall response and recovery operations</li> <li>• Provides support to:                             <ul style="list-style-type: none"> <li>• Site level response and situational awareness</li> <li>• Evacuation planning and operations</li> <li>• Reception Centre(s)</li> <li>• Advanced planning</li> <li>• Recovery planning and operations</li> </ul> </li> <li>• Can be responsible for one or several events at the same time</li> <li>• Reports to the EOC Director</li> </ul>
<p><b>EOC Director 'The Leader'</b></p>	<ul style="list-style-type: none"> <li>• Typically, this is filled by the CAO or Corporate Executive designate, but it should be someone with decision making authority within the Band governance and administrative structure</li> <li>• If there is a joint EOC with another community or community leadership, special considerations will need to be made around responsibility for decision making</li> <li>• Responsible for the overall emergency policy and site support coordination (through the joint efforts of government agencies and private organizations as required)</li> <li>• Assesses the situation and damage; gathers information, continuously assesses the magnitude and severity of the situation and potential for future threat, considering BCEMS priorities</li> <li>• Supports Incident Commanders and agencies, and ensures that all actions are coordinated within the established priorities</li> <li>• Requests support from other communities and agencies as necessary</li> <li>• Should where possible delegate activities to the appropriate section or position, otherwise the responsibility for the task ultimately rests with the EOC Director to complete</li> <li>• Terminates the EOC activity for the current event and implements the de-activation plan</li> <li>• Reports to the Chief and Council</li> </ul>
<p><b>Operations 'The Doers'</b></p>	<ul style="list-style-type: none"> <li>• Coordinates EOC support to site operations, implements action plans, coordinates resource requests and multi-agency departments and deploys resources</li> <li>• Is the primary source of initial situational awareness</li> <li>• Establishes communication links with ICPs, other agency Department Operation Centres, and the PREOC, if activated</li> <li>• Collects and distributes operational information to the Planning Section, the EOC Information Officer and other EOC sections</li> <li>• Reports to EOC Director or the Deputy EOC Director if present</li> </ul>

FUNCTION	BASIC ROLES FOR EACH SECTION IN THE EOC
<b>Planning</b> <b>'The Thinkers'</b>	<ul style="list-style-type: none"> <li>• Collects, documents, evaluates, and disseminates all information including:</li> <li>• Initial situational awareness &amp; reporting</li> <li>• Incident action plans &amp; maps</li> <li>• Documentation, incident chronology and issues</li> <li>• Displays information and maintains resources status (personnel, equipment)</li> <li>• Oversees the planning activities of technical SMEs assigned to EOC support roles</li> <li>• Assesses impacts, creates priority-based plans ensuring BCEMS goals are addressed and prepares long-term recovery</li> <li>• Establishes as schedules for EOC demobilization and assists Section Chiefs in debriefing EOC personnel as they leave</li> <li>• Responsible for advance planning, demobilization, recovery, and technical specialists</li> <li>• Reports to EOC Director or the Deputy EOC Director if present</li> </ul>
<b>Logistics</b> <b>'The Getters'</b>	<ul style="list-style-type: none"> <li>• Responsible for EOC set up, equipment and communications</li> <li>• Provides and maintains EOC facilities including services (e.g., meals, security), resources, personnel, equipment (e.g. IT, comms systems etc.) and materials (e.g., office furniture and supplies)</li> <li>• Supports Mass shelter set up and equipment</li> <li>• Responsible for traffic management support including transportation of community members</li> <li>• Supports livestock evacuation</li> <li>• Fulfills resource requests from the EOC, Reception Centre(s) and site and field operations</li> <li>• Supports long-term recovery</li> <li>• Reports to EOC Director or the Deputy EOC Director if present</li> </ul>
<b>Finance/Admin</b> <b>'The Payers'</b>	<ul style="list-style-type: none"> <li>• Provides overall administrative and financial services to sites and the EOC, including financial reporting and cost analysis, billing, accounting, filing, and invoice preparation</li> <li>• Records personnel time, control acquisitions associated with response and recovery, including purchase order and contracts</li> <li>• Coordinates compensation and claims</li> <li>• Tracks and keeps accurate records of expenditures</li> <li>• Provides cost eligibility, procurement and contracting subject matter expertise to the Logistics and Operations sections</li> <li>• Ensures that all cost expenditures are approved and recoverable from appropriate supporting agencies, including Non-Government (NGO's), EMCR and ISC to the greatest extent possible</li> <li>• Reports to EOC Director or the Deputy EOC Director if present</li> </ul>

## GOVERNMENT

AGENCY	ROLES AND RESPONSIBILITIES
<b>RCMP</b>	<ul style="list-style-type: none"> <li>Has a legal mandate for public safety, which includes leading tactical and strategic evacuations as well as maintaining security on the evacuated properties</li> <li>Will require information, direction and support from the Community EOC related to evacuation routes, and reception centres</li> <li><b>ANTICIPATE THEY WILL NOT BE ABLE TO PROVIDE ENOUGH RESOURCES FOR 24/7 SECURITY IN EVACUATED AREAS</b></li> <li>May be able to provide a liaison to attend EOC as required</li> </ul>
<b>BCEHS</b>  BC Emergency Health Service <i>(Formerly BC Ambulance Service)</i>	<ul style="list-style-type: none"> <li>Responsible for medical aid to injured people</li> <li>Have a provincial agreement to evacuate any facilities that are owned by the Interior Health Authority and used to provide medical care</li> <li>During initial response stages, they may provide dedicated support to the responder agencies</li> <li>May provide a liaison to attend EOC as required</li> </ul>
<b>BC Wildfire Service</b>  Part of Ministry of Forests	<ul style="list-style-type: none"> <li>Responsible for wildfire suppression on crown lands and on Reserve Lands by agreement with Indigenous Services Canada</li> <li>May provide a dedicated community liaison to the EOC if requested</li> <li><b>WILL NOT PUT OUT STRUCTURE OR VEHICLE FIRES</b></li> <li>Will provide sprinkler protection units and personnel for protection work around structures and critical infrastructure</li> </ul>
<b>EMCR</b>  Emergency Management and Climate Readiness	<ul style="list-style-type: none"> <li>Provides an EMCR Task Number for tracking purposes; this is necessary for any cost reimbursements from the province of BC</li> <li>Can provide financial support, secure additional resources (through resource requests and expenditure authorization for critical resources i.e. transportation services, security, physical blockades and Search and Rescue)</li> <li>On request from the community EOC, they will host a multi-stakeholder coordination call starting in the first hour after the event has initiated and then scheduled as required</li> <li>It can be beneficial to request that an EMCR Regional Manager attend the EOC in person for the first few operational periods</li> <li>Can also provide expertise and support for community recovery planning</li> </ul>
<b>FNHA</b>  First Nations Health Authority	<ul style="list-style-type: none"> <li>Supports First Nation communities to respond to emergency events</li> <li>May provide support and essential services through existing programs for wellness and health emergency management in First Nations communities               <ul style="list-style-type: none"> <li>This may include potable water testing, air quality testing and access to health care</li> </ul> </li> <li>May provide subject matter expertise and/or environmental health staff to support re-entry planning and rapid damage assessment</li> <li>May provide a liaison to attend EOC as required</li> </ul>
<b>IHA</b>	<ul style="list-style-type: none"> <li>Maintain a network of hospitals, clinic and first aid posts in rural areas</li> </ul>

<p>Interior Health Authority</p>	<ul style="list-style-type: none"> <li>• BCEHS has an agreement with IHA for transport of medically infirm from their facilities during an evacuation; confirm with IHA that this extends to their home stay clients</li> <li>• Can provide technical subject matter expertise to support re-entry planning</li> <li>• May provide a liaison to attend EOC as required</li> </ul>
<p><b>ISC</b> Indigenous Services Canada</p>	<ul style="list-style-type: none"> <li>• Has a legal mandate for the protection of on reserve community members, which they extend through an agreement with EMCR to provide emergency management support services</li> <li>• May provide funding for unusual expenses not typically covered through the Provincial legislation</li> <li>• Can support funding for design and implementation of structural mitigation works based on the level or resources available</li> <li>• Supports community preparedness through the <b>EMAP</b> on a proposal basis</li> </ul>
<p><b>MoF</b> Ministry of Forests</p>	<ul style="list-style-type: none"> <li>• Can provide technical subject matter expertise to natural resource management and reforestation</li> <li>• May provide some expertise for support to rural economic development recovery</li> <li>• May provide a liaison to attend EOC as required</li> </ul>
<p><b>MECCS</b> Ministry of Environment &amp; Climate Change Strategy</p>	<ul style="list-style-type: none"> <li>• Can provide expertise and coordinate resources for hazardous materials spill response</li> <li>• May provide subject matter experts for advance planning support for hazardous materials management and natural resource management in EOC on a temporary basis</li> </ul>
<p><b>MIRR</b> Ministry of Indigenous Relations and Reconciliation</p>	<ul style="list-style-type: none"> <li>• Can provide community liaison services if requested</li> <li>• Can provide support to consultation activities related to longer term recovery</li> <li>• May provide program support &amp; expertise to economic recovery activities; may or may not have funding sources</li> </ul>
<p><b>MOTI</b> Ministry of Transportation and Infrastructure</p>	<ul style="list-style-type: none"> <li>• Responsible for traffic control in and out of evacuated areas with respect to provincial highways; can provide flagging contractors</li> <li>• <b>DOES NOT PROVIDE SECURITY CHECKPOINT SERVICES</b></li> <li>• Have the authority to stop and redirect traffic</li> <li>• Often able to provide some assistance to traffic management planning, particularly in early response stages</li> <li>• May provide a liaison to attend EOC as required</li> </ul>
<p><b>MTAC</b> Ministry of Tourism, Arts &amp; Culture</p>	<ul style="list-style-type: none"> <li>• Can provide community liaison services if requested</li> <li>• Can provide support to consultation activities related to longer term recovery</li> <li>• May provide program support &amp; expertise to economic recovery activities; may or may not have funding sources</li> </ul>
<p><b>Canadian Armed Forces</b></p>	<ul style="list-style-type: none"> <li>• Can provide personnel and support for activities in support of wildfire and flood control</li> <li>• Activated when the province of BC is in a heightened level of emergency and resource availability is limited, and where there are imminent threats to public safety</li> <li>• Activated upon a request from EMCR through Public Safety Canada</li> <li>• May provide a liaison to attend EOC as required</li> </ul>

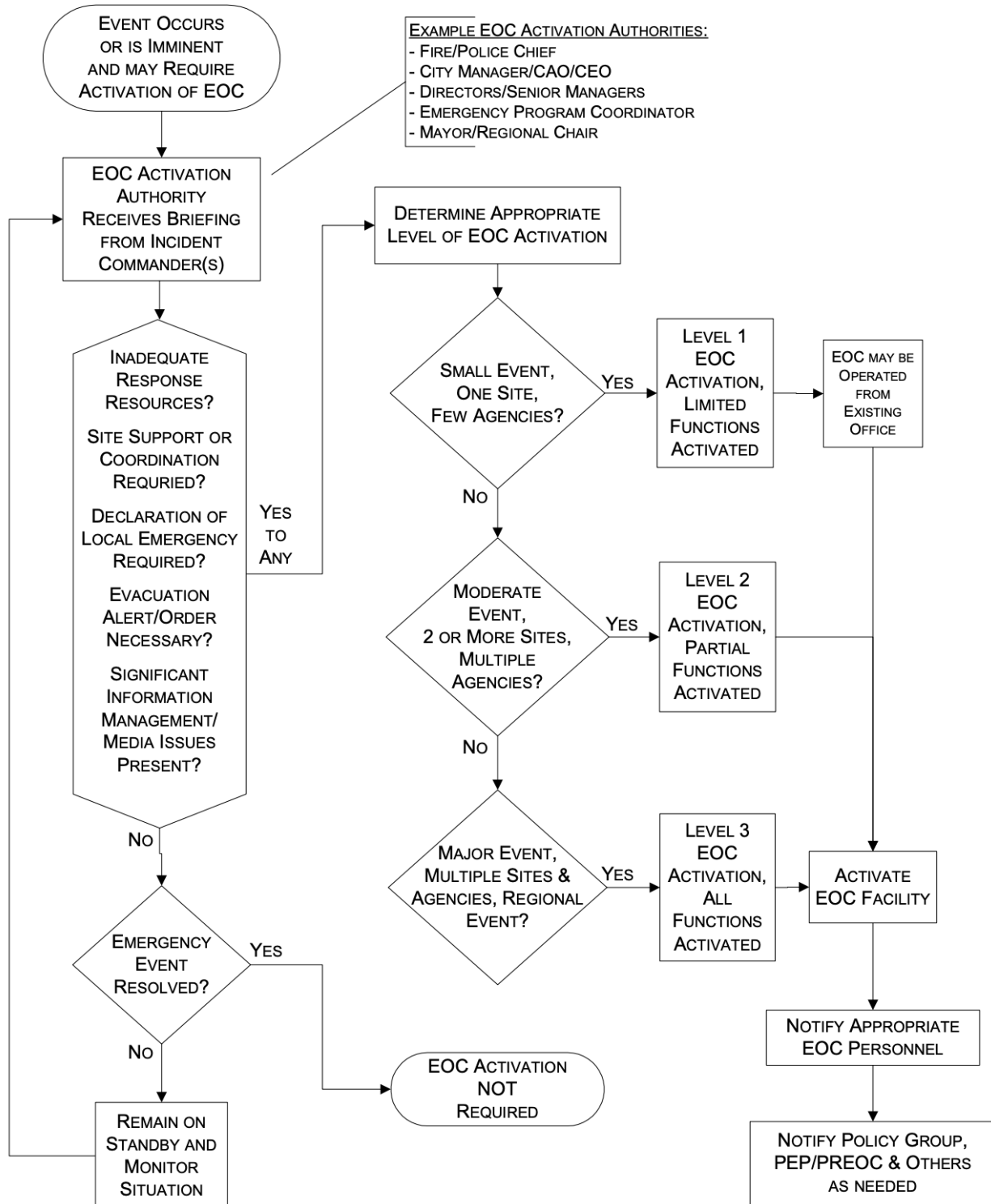
<b>TNRD</b>	<ul style="list-style-type: none"> <li>• May provide support personnel to EOC under contract; possibility of joint EOC model</li> </ul>
Thompson Nicola Regional District	<ul style="list-style-type: none"> <li>• May provide ESS support for evacuation in the form of personnel, reception centre and/or evacuee temporary shelter</li> </ul>
<b>City of Kamloops</b>	<ul style="list-style-type: none"> <li>• May provide support personnel to EOC under contract</li> <li>• May provide ESS support in the form of personnel, reception centre and/or evacuee temporary shelter</li> </ul>

## NON-GOVERNMENT ORGANIZATIONS

AGENCY	ROLES AND RESPONSIBILITIES
<a href="#">BC211</a>	<ul style="list-style-type: none"> <li>• 24hr service helping to connect your community with appropriate programs and services (e.g., basic needs (food and shelter), mental health and addictions support, legal and financial assistance, support for seniors, etc.)</li> </ul>
<a href="#">Canadian Disaster Animal Rescue Team (CDART)</a>	<ul style="list-style-type: none"> <li>• Disaster response services for domesticated animals</li> <li>• Can deploy to a site or support remotely</li> <li>• Available</li> </ul>
<a href="#">Canadian Red Cross</a>	<ul style="list-style-type: none"> <li>• Can provide services related to family reunification and reception centre management</li> <li>• Ability to fund activities related to emergency shelter, food and clothing after EMCR Emergency Support Services (ESS) program support is unavailable</li> <li>• Can raise and distribute funds targeted at the specific event and develop programs for distribution of funds to local community members, businesses, and governance</li> <li>• Can provide a liaison to attend EOC as required</li> </ul>
<a href="#">Billy Graham Rapid Response Team</a>	<ul style="list-style-type: none"> <li>• Crisis trained chaplains provide emotional and spiritual care</li> </ul>
<a href="#">Disaster Aid Canada</a>	<ul style="list-style-type: none"> <li>• Can provide and assist in delivering humanitarian aid, shelter, sustainable water systems and hygiene products</li> </ul>
<a href="#">FNESS First Nations Emergency Services Society</a>	<ul style="list-style-type: none"> <li>• Can provide technical guidance around wildland fuels management and structural fire protection</li> <li>• May be able to source EOC support personnel internally and/or from other communities</li> <li>• May provide forest fuel treatment works funding by ISC</li> <li>• Conducts FireSmart training, firefighter training, runs workshops, fire awareness and prevention and supports EM plan development</li> <li>• Can provide a liaison to attend EOC as required</li> </ul>
<a href="#">Disaster Psychosocial HEMBC Duty Officer</a>	<ul style="list-style-type: none"> <li>• Provides psychosocial services upon request</li> <li>• May include telephone support, group sessions, in person support, team operational debrief</li> </ul>
<a href="#">Mennonite Disaster Service</a>	<ul style="list-style-type: none"> <li>• Can mobilize and support large numbers of volunteers for clean-up, repair and rebuilding homes</li> <li>• Can provide a liaison to attend EOC as required</li> </ul>

<a href="#">Salvation Army</a>	<ul style="list-style-type: none"> <li>• Can provide volunteer services related to food &amp; hydration, spiritual care, donations management, disaster social services, and long-term recovery</li> <li>• Have some capacity around emergency financial assistance to support survivor essential needs</li> <li>• Can provide a liaison to attend EOC as required</li> </ul>
<a href="#">Samaritan's Purse</a>	<ul style="list-style-type: none"> <li>• Can mobilize and support large numbers of volunteers for disaster debris clean up in homes and neighbourhoods</li> <li>• Can provide liaison to attend EOC as required</li> </ul>
<a href="#">St. John Ambulance</a>	<ul style="list-style-type: none"> <li>• Can provide first aid services for reception centres and muster points</li> <li>• May have some capacity around transportation of medically inform but BCHES should be consulted prior to engaging St. John Ambulance for medical transport</li> <li>• Can provide a liaison to attend EOC as required</li> </ul>
<a href="#">Spirit's Mission</a>	<ul style="list-style-type: none"> <li>• Animal welfare, re-homing</li> </ul>
<a href="#">Team Rubicon Canada</a>	<ul style="list-style-type: none"> <li>• Can provide assistance with Rapid Damage Assistance, sifting, home repairs, home rebuilds, cleaning and debris removal</li> </ul>
<a href="#">World Renew</a>	<ul style="list-style-type: none"> <li>• Can help with debris removal, assess unmet needs, home repairs and home rebuilds</li> </ul>

## 2.0 EOC ACTIVATION FLOW CHART



Source: JIBC Emergency Operations Centre – Operational Guidelines

### 3.0 BAND COUNCIL RESOLUTION CHECKLIST

Based on recommendations from the Corporate Executive (CAO or CFO) or EOC Director in consultation with the available hazard-specific subject matter experts (technical specialists and traditional knowledge keepers), it is the responsibility of Chief and Council to determine if and when a Declaration of State of Local Emergency, evacuation alert or order, and Band Council Resolution (BCR) is required. In some cases, a bylaw may be a better option.

- Is there time to convene a council meeting?
  - If Yes, then consider submitting a written declaration to council for passing of bylaw
  - If No, then consider a BCR to reinforce the evacuation alerts & orders, as well as Declaration of State of Local Emergency
- Clearly define the specific geographic boundaries of the area under Resolution and prepare a map
  - Use civic addresses, street names, lot #s, IR# or any combination that works for your community
- If applicable, define a timeframe required for the Resolution
- Complete the written BCR for submission to Chief or designate for signature
- Include the extraordinary powers that are required
- Any evacuation alerts & orders, as well as a Declaration of State of Local Emergency should include:
  - A map of the area with boundaries clearly delineated
  - Signature of Chief or designate
- Publish / Post notice of declaration for affected residents
- Submit a copy of the Completed and Signed BCR to EMCR PREOC at:

Central Region  
 1255-D Dalhousie Drive  
 Kamloops, BC  
 V2C 5Z5

Phone : 250-371-5240  
 Fax : 250-371-5246

Email : [preoc3.ops1@gov.bc.ca](mailto:preoc3.ops1@gov.bc.ca)

## 4.0 EOC CHECKLISTS

## ALL PERSONNEL EOC ACTIVATION CHECKLIST

- Confirm the safety of you and your family
- Receive your assignment from your organization; ensure it includes the following information:
  - Job assignment (e.g., Situation Unit Leader etc.)
  - Position checklist (if applicable)
  - Resource order number, request/manifest number, task number, etc. (as applicable)
  - Reporting location and time
  - Travel Instructions (if applicable)
  - Safety Instructions (if applicable)
  - Any Special Instructions (e.g., Travel, Radio Frequency) if applicable
- Upon arrival, check in at the designated check-in location (e.g., EOC, ICP, Reception Centre etc.)
- Check in with the EOC Director or Section Chief upon arrival at the EOC and obtain an identification card and vest, if applicable
- Participate in any facility / safety orientation briefing, as required
- Use the EOC Check-in / Out Form (511) in **Emergency Plan Appendix 12** each time you enter or leave the EOC
- Receive a briefing from your assigned supervisor; ensure it includes information such as:
  - Specific job responsibilities
  - Co-workers within job function
  - Operational period work shifts
  - Defined functional work areas
  - Protocols on confidentiality and information sharing
  - Eating / sleeping arrangements, if applicable
  - Procedures for obtaining additional supplies, services, and personnel
  - Current EOC Action Plan or an incident briefing if an action plan has not yet been developed
  - Critical contact information (e.g., phone numbers, PINs, radio frequency, email...etc.)
  - Procedure for specific debriefings and turnover at the end of the operational period
  - Clarify any questions you may have including any important details pertaining to assignments
- Ensure proper set-up of EOC section (if applicable) and/or workstation
  - Phone(s) / voicemail / computer
  - Section filing system
  - Section whiteboards
- Review your position checklist, forms and functional aids
- Establish and maintain an EMCR Position Log in **Emergency Plan Appendix 12** or a dedicated Position Notebook
  - \*Use only **ONE** position Log even if you are serving more than one function
  - Identify/label by event, function, position, EMCR task number and date
  - Chronologically describe the actions you take, conversations you have & decisions you make during your shift
- Note any ideas or suggestions for improving the contribution of your function and of the EOC overall (these will be considered in an After-Action Report)
- Identify any resource needs (e.g., portable radio, computer, stationary, forms and other reference documents)
- Organize and brief subordinates (if applicable)

## EOC SUPPLIES CHECKLIST

The following lists are a guide to consider for equipping the Emergency Operation Centre (EOC). If there is no dedicated facility available, then consider assembling / ensuring the mobile EOC kits are stocked with these supplies.

### EOC Furniture & Equipment

- Desks and/or folding tables to accommodate each section and its expansion to a full activation
- Chairs
- White boards
- One or more clocks on the walls, all synchronized
- Shredding machine
- Garbage cans
- Kettle & coffee maker
- Tea, coffee, and condiments
- Disposable recyclable cups and plates
- Water dispenser
- Microwave / Stove
- Trays for 'inboxes' for workstations

### EOC Communications, Computers & Audio Visual

- Telephones / Satellite phone / 2-way radios
  - Amateur radio station if available; use as back up communications and contact with EMCR and other support agencies
  - Consider unlisted numbers for the various EOC positions that are not made available to the general public
  - Public number(s) for general public support; ideally available 24/7 in the earlier stages of the response and scaled back down to reasonable times as the event stabilizes and then slows down
  - Projector and screen to display from EOC computers; consider spare bulbs for projector
  - One or more large screen TV set(s) for monitoring news and displaying status boards; ideally these can be connected to the internet and/or your information systems
  - Recording device for meetings & important conversations
  - Chargers for popular mobile phone types; iPhone, mini-USB etc.
  - Maps
  - Internet Connection
  - Adequate Computers for the EOC staff
  - Adequate Printers for the EOC staff
  - Fax machine
  - Consider a plotter for printing larger maps
  - Consider multi-function devices
  - Ensure back up supply of toners
  - Flashlights
  - Batteries
  - Blankets
  - Pillows
  - Name identification tags
  - EOC vests
  - Emergency flashlights & battery powered lighting
  - Workstation logbooks for recording calls, conversations and decisions for each position
  - TV
  - Radio
  - Generator
  - Extension Cords
  - Power Bars
  - Printer Cables
- \*Consider taping pre-organizing envelopes with set up checklists to the doors of EOC rooms

## 5.0 EPC ALL HAZARD EMERGENCY CHECKLIST

## EMERGENCY PLANNING COORDINATOR ALL HAZARD EMERGENCY CHECKLIST

- Confirm the safety of you and your family
- Ensure all relevant positions have applicable playbooks
- Confirm with the designated Corporate Executive that there is an emergency event or threat to the community that has been identified by:
  - External response agencies (e.g., RCMP, BC Wildfire Service or the Regional Fire Department)
  - Critical infrastructure owners may have the event in their area of interest or responsibility
- Request a briefing of the situation from the lead responder agency or organization
- Confirm if there is any potential threat to:
  - Community public safety
  - Community critical infrastructure
  - Community traditional or sacred locations
- Consult with other agencies and consider their information and recommendations
- Identify any known or potential issues
- Consider reviewing the **EPC Evacuation Playbook** if applicable
- Discuss with the designated Corporate Executive to decide if the Community Emergency Plan needs to be activated
  - Confirm who will be the EOC Director, if needed
    - Review the EOC Director Emergency Checklist
  - Confirm your role(s) in the event
  - Confirm if there any potential impacts to the Community Continuity of Operations
    - If so, discuss activating the Community Business Continuity Plan as required
- Meet with the designated Corporate Executive and EOC Director and discuss the following:
  - Determine if the EOC needs to be activated and to what level
  - EOC Activation and Level - review the **EOC Activation Flow Chart**
  - Select the EOC facility and confirm it will not be threatened by the event
    - If so, consider a safer location
  - Call out EOC personnel as needed
  - Confirm if there is a need to get an EMCR task number and who is calling EMCR **1-800-663-3456** to obtain it
    - Confirm if an EMCR all-stakeholder coordination call is needed and if so, what time, what is the phone number and who will call to request it
  - The need for issuing a Band Council Resolution to access some or all of the extraordinary powers
  - Any known or potential issues
- Review the Hazard Specific Response Checklist, if applicable
- Monitor the ongoing threat(s) and be aware of the area affected by the hazard including weather forecasts
- Monitor the event for the possibility of an evacuation
- Review and revise the **Tk'emlúps Emergency Management Plan** as needed

## EMERGENCY PLANNING COORDINATOR CHECKLIST cont'd

- Consult with the designated Corporate Executive and/or EOC Director, Information Officer and Chief and Council as directed and review the following:
  - EOC state of readiness if activation is required
  - Support from EMCR and how that works
  - Potential resources to be requested from other communities and/or EMCR
  - Confirm continuity of Operations plan for the Emergency Program
  - The process for issuing a Band Council Resolution
  - Internal communication protocols to staff
  - External communication protocols to first responders and other agencies
  - External communication protocols to the general public
  - External communication protocols to media; traditional and social
- Confirm with designated Corporate Executive and EOC Director who will be the primary Community Spokesperson
  - \*Ensure this individual will not be viewed as fatigued, stressed, or combative as this will affect public perceptions on Community Leadership and their ability to deal with the event*
  - Designated Spokesperson to follow the Community Spokesperson Emergency Checklist in **Emergency Plan Appendix 10**
- Brief Chief and Council and/or the designated Community Spokesperson on the most current and critical situational awareness as it unfolds
- Participate in planning and preparedness activities as required

### **Recovery Phase:**

- Participate in a critical incident debriefing session for team members
- Prepare to work with the EOC Team to assess the effectiveness of this plan and make revisions as necessary
- Discuss with community how this Event affected them
- Consider holding town hall events to discuss recovery activities and to support community members
- Arrange for the return of any members of the Community who may have been out of the Community
- Consider soliciting input on how the Event affected the community
- Document lessons learned and update the Tk'emlúps Emergency Plan accordingly
- Share mental health support services information to Community members
- Contact FNHA for further support options
- Ensure safety of all recovery activities
- Inform and brief Chief and Council

### **Before Leaving:**

- Ensure all paperwork is complete, and logs are closed and sent to the Documentation Unit in the Planning Section
- Ensure that any open actions are assigned to the appropriate agency and/or EOC staff as appropriate
- Follow the All Personnel – EOC Demobilization **Checklist in Emergency Plan Appendix 7**

## 6.0 INCIDENT REPORT TEMPLATE

The following is a standard incident report template that can help collect and organize information. Additional form templates that are commonly found in the EOC can be found in Appendix 11. For a comprehensive list of forms available, see [EMCR EOC forms](#). Modify and update these forms to best serve the community needs.

## INCIDENT REPORT

This form is a guide for capturing the pertinent information from Site Command prior to the first stake-holders coordination call, a briefing tool for the EMBC PREOC, elected officials, the policy group and EOC staff as they arrive and before the EOC is fully operational.

Original Report <input type="checkbox"/> OR Incident Update <input type="checkbox"/>		Update #:		Comments:	
Date:	Time:	Dept / Agency Reporting the Incident:	Report/Update Completed By: (First, Last Name)	Contact Number:	EMBC Task No:
EOC Location / Building Name:		EOC Phone Number:	Incident Command Post (ICP) Location:		ICP Contact Information (radio / phone)
<b>Agency in Charge at the Scene / Incident Commander:</b> <input type="checkbox"/> RCMP <input type="checkbox"/> Fire Department <input type="checkbox"/> Public Works <input type="checkbox"/> Other: _____				Name of Incident Commander: _____	
Is the Above Agency the Correct Agency in Charge?		If No, Identify the Correct Agency to be in Charge: _____			
Would Unified Command be helpful?		If Yes, Identify Other Agencies for Unified Command: _____			
<b>Type of Event / Incident:</b>					
<input type="checkbox"/> Blizzard		<input type="checkbox"/> Explosion		<input type="checkbox"/> Gas and Gas Leaks	
<input type="checkbox"/> Debris Avalanche / Debris Flow		<input type="checkbox"/> Extreme Cold		<input type="checkbox"/> Motor Vehicle Accident	
<input type="checkbox"/> Erosion and Accretion		<input type="checkbox"/> Flooding		<input type="checkbox"/> Hazardous Spill **	
				<input type="checkbox"/> Pandemic	
				<input type="checkbox"/> Terrorism	
				<input type="checkbox"/> Urban / Rural Structural Fire	
				<input type="checkbox"/> Wildfire	
				<input type="checkbox"/> Other: _____	
Additional Information: _____					
Identify Hazmat Substance(s): _____					
<b>Geographic Location:</b>					
Address/Geographic Description of Incident: _____			Size of Area Involved: _____ <input type="checkbox"/> Ha <input type="checkbox"/> Acres		
Distance from Incident to Population: _____ <input type="checkbox"/> Metres <input type="checkbox"/> Kilometres					
Direction threat is FROM population: <input type="checkbox"/> North <input type="checkbox"/> South <input type="checkbox"/> East <input type="checkbox"/> West <input type="checkbox"/> Northeast <input type="checkbox"/> Northwest <input type="checkbox"/> Southeast <input type="checkbox"/> Southwest					
Directions to Site: _____					
<b>Current State of Threat:</b>					
<input type="checkbox"/> Contained		<input type="checkbox"/> Under Control		<input type="checkbox"/> Stable	
<input type="checkbox"/> Not Contained		<input type="checkbox"/> Not Under Control		<input type="checkbox"/> Unstable	
				<input type="checkbox"/> Assistance Required	
				<input type="checkbox"/> Major Assistance Required	
				<input type="checkbox"/> Resolved	
				<input type="checkbox"/> Unknown	
<b>Threat Rate of Spread:</b>					
<input type="checkbox"/> Rapid		<input type="checkbox"/> Moderate		<input type="checkbox"/> Slow	
				<input type="checkbox"/> Stopped / Neutralized	
				Time Threat Will Contact Population in: _____	
				<input type="checkbox"/> Minutes <input type="checkbox"/> Hours	
<b>ACTIONS TAKEN SO FAR:</b>					
<b>Threat / Hazard Response Plan - Strategies / Tactics:</b>					
<input type="checkbox"/> Threat can be stopped		Strategies: _____			
		Tactics: _____			
<input type="checkbox"/> Threat can be directed/controlled		Strategies: _____			
		Tactics: _____			
<input type="checkbox"/> Threat can be neutralized		Strategies: _____			
		Tactics: _____			
<b>PRIORITIES (BCEMS) check all that apply:</b>					
<input type="checkbox"/> 1. Safety and Health of all responders		<input type="checkbox"/> 3. People / Animal Suffering		<input type="checkbox"/> 5. Government Infrastructure	
<input type="checkbox"/> 2. Life Endangerment		<input type="checkbox"/> 4. Public Health		<input type="checkbox"/> 6. Property	
				<input type="checkbox"/> 7. Environmental	
				<input type="checkbox"/> 8. Economic/Social Loss	
Estimated Number of People Affected: _____ Additional Information: _____					
Fatalities? No: <input type="checkbox"/> Yes: <input type="checkbox"/>		If Yes, estimated #: _____		Unknown: <input type="checkbox"/>	
				Estimated Number of Animals Affected: Domestic: _____	
List Possible Injuries & Approx. Number of Each: _____				Livestock: _____	
<b>Types of Property Affected / Estimated Numbers:</b>					
<input type="checkbox"/> Residential Houses		<input type="checkbox"/> Industrial Properties		<input type="checkbox"/> Commercial Properties	
Number: _____		Number: _____		Number: _____	
				<input type="checkbox"/> Industrial Properties	
				Number: _____	
				<input type="checkbox"/> Critical Infrastructure Type: _____	
				Number: _____	
<b>Special Considerations:</b>					
<input type="checkbox"/> Schools		<input type="checkbox"/> Special Events / Festivals			
<input type="checkbox"/> Longterm Care Facilities		<input type="checkbox"/> Transportation Not Available			
<input type="checkbox"/> Population indoors (shut ins)		<input type="checkbox"/> English as a Second Language			
<input type="checkbox"/> Campsites		<input type="checkbox"/> Hearing / Sight / Mobility impaired			
<input type="checkbox"/> Trailer Parks		<input type="checkbox"/> Transient People			
<input type="checkbox"/> Recreational Sites		<input type="checkbox"/> Unfamiliar with the area			
<b>Reception Centre Locations:</b>					
Primary: _____			Secondary: _____		
<b>Response:</b>					
Assistance / Resources Required: _____					
Evacuation Required? <input type="checkbox"/> No <input type="checkbox"/> Yes		Approximate # of People and Properties Threatened: _____			
Agencies To Contact: <input type="checkbox"/> MOTI <input type="checkbox"/> MOECC <input type="checkbox"/> FLNRORD <input type="checkbox"/> BCWS <input type="checkbox"/> BCEHS <input type="checkbox"/> Hydro <input type="checkbox"/> Telus <input type="checkbox"/> Fortis <input type="checkbox"/> Other: _____					
<input type="checkbox"/> Use this form to notify the Provincial Emergency Coordination Centre (PECC) when the EOC is Activated and to Obtain a Task Number for the Incident 1-800-663-3456:					
Obtain EMBC Task Number for Incident: _____			Name of the Incident: _____		

## 7.0 HAZARD SPECIFIC RESPONSE CHECKLISTS